

If you missed the “Emergency Alerts” from Hiratsuka City’s disaster warning system; ??



Emergency alerts on the city's website

? How to check emergency alerts ?



Telephone Guidance

※Call charges apply

You can listen to emergency alerts issued within the last 24 hours on the city's disaster warning system.

Tel: 050-1807-4321



Emergency Radio

The radio activates automatically and broadcasts the emergency alert at full volume when the alert is issued. Check the city's website for information on how to get the radio.

(Scan the QR code on the right to access the website.)



There are more ways to get emergency alert information!!

Hiratsuka City issues emergency alerts to residents regarding the opening of emergency shelters and evacuation orders through various means. In addition to telephone and radio, please use the following methods.



“Hot Mail Hiratsuka”

※Registration required

Recommended!



★Multilingual service available.★

English • Chinese (simplified • traditional) • Korean • Portuguese • Spanish



Early Warning Mail (Area Mail)

The early warning alert will be sent to all accessible mobile phones and smartphones (NTT Docomo, au, SoftBank, Rakuten Mobile). Registration is not required. Your device will automatically receive the alert if it is within the city area. The alerts are limited to high-urgency notifications such as evacuation alerts and tsunami warnings.



City's Website

The emergency alert is displayed in the red box “災害／防災／緊急情報” in the top left corner of the city's website top page.

(Scan the QR code to access the website.)

X (formerly Twitter)

◎User Name Hiratsuka Bosai

◎Account Name 防災ひらつか

City's Official LINE

◎Account ID @hiratsukacity

The disaster info is distributed on X (formerly Twitter) and Hiratsuka city's official LINE account. (Scan the QR code to access the city's X and LINE.)

Other

Disaster prevention news, emergency alerts, and text broadcast services are provided through FM Shonan Napasa radio station, the Shonan cable network, NHK (for disaster and daily lifestyle information), Yahoo! Disaster Info, and others.



city's website X (formerly Twitter) city's official LINE

Contact: Hiratsuka City Office
Disaster Prevention Department
Crisis Management Department
Tel: 0463-23-1111 (city hall main number)

How to get the emergency information from the Hiratsuka City's official LINE account

The Hiratsuka City official LINE account distributes emergency alerts and other disaster prevention information to ensure the safety and security of citizens. Emergency radio broadcasts and additional information can be read as text on smartphones, making it useful for checking the content of missed broadcasts.

Step 1 【 Scan the QR code 】

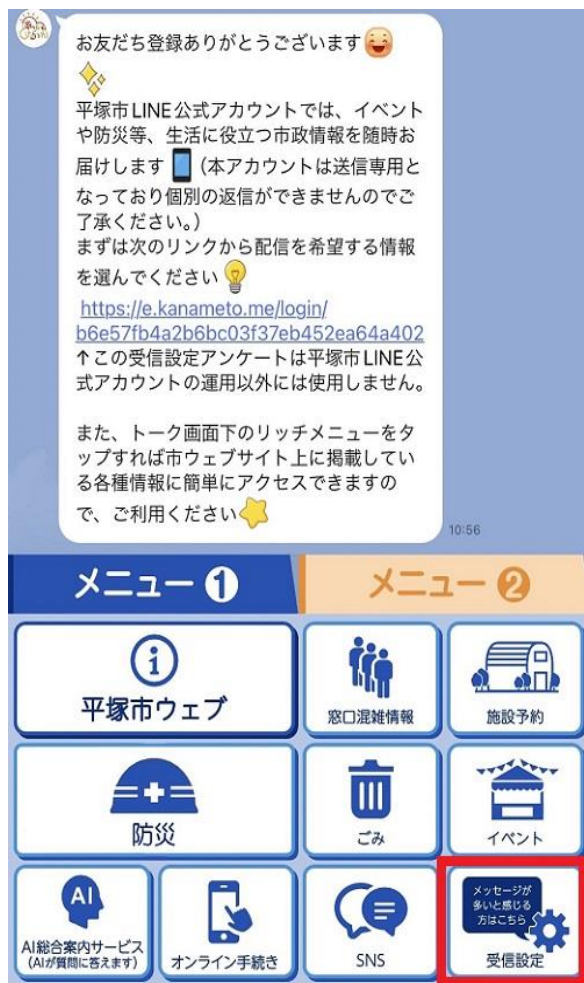
Install the LINE application on your smartphone and add Hiratsuka City to your friends list.



If you have already added us, please select the types of notifications you wish to receive in the notifications settings.

Step 2 【 How to select notifications types 】

Press **メニュー①** (Menu ①), then press **受信設定** (Receiving information) button in the right bottom corner.



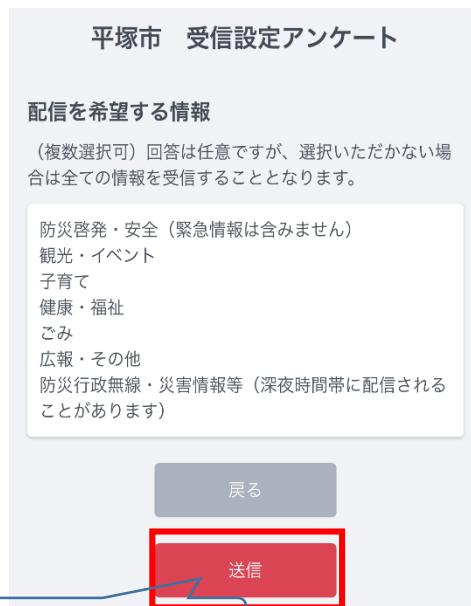
Press 'Receiving information' button in the right bottom corner on Menu ①.

Step 3 【 Select categories 】



Please select the notification types you wish to receive on the notification settings screen, then press the '確認 (Confirm)' button.

Step 4 【 Categories selection confirmation 】



Press '送信 (Send)' button.

【 Reference 】 Emergency alert contents

- Emergency alerts during disasters (e.g., evacuation orders during heavy rain)
- Missing person search announcements
- Special fraud warnings
- Heatstroke prevention and photochemical smog announcements
- Other emergency information from the city

How to register “Hot Mail Hiratsuka” (Shonan Life Safety Information)

Hot Mail Hiratsuka is a service that delivers information broadcast by emergency radio, warnings, seismic activity information issued by the Japan Meteorological Agency, and evacuation information, such as evacuation notices, to your registered email address.

Step 1 【 Scan the QR code below 】

You can access the registration page with this QR code.

<http://scn-net.easymyweb.jp/pocket/k/>



Step 2 【 Register your email address 】

① Scanning the QR code will open the following page. Select “Register Shonan Life Safety Information” (marked by a red box below).

② Enter your email address in the area marked with a red box. (Enter only the part before the @ character.) Then, select your mobile carrier and click ‘登録 (Register)’ button.

③ After registering, you will receive an email with a link to confirm your “easy pocket” registration.

Your registration for “easy pocket” has been received. If you have registered for “easy pocket,” please access the URL below to complete the registration process.

<http://scn-net.easymyweb.jp/pocket/k/>....

Step 3 【 Select information categories 】

① Open the email you received and access the URL listed there. This will open a page where you can select your emergency alerts categories.

② Check the category of alerts you wish to receive. (You can change it after registration.)

③ Finally, click the ‘更新 (Update)’ button to complete the registration process.

アクセスありがとうございます。

生活安全情報を受信したい地域・ジャンルを選択してください。

●平塚市

ひらつか安心安全メール

- ☐ 平塚市防犯情報【詳細】
- ☐ 平塚市行方不明者情報【詳細】
- ☐ 平塚市火災情報【詳細】
- ☒ 平塚市地震風水害情報【詳細】
- ☒ 平塚市警戒情報【詳細】

受信したくない情報は、チェックマークをはずしてください。

以下のボタンを押すと更新されます。

更新

This completes the registration process on your mobile phone!

【 Reference 】

Hiratsuka City Earthquake, Storm, and Flood Information

○Seismic Intensity Information: When the seismic intensity in Hiratsuka City is 3 or higher

○Tsunami information: Tsunami advisory and warnings

○Weather information: Heavy rain, floods, strong winds, heavy snow, blizzards, and storm surges.

○Evacuation information: Evacuation of the elderly and others, evacuation orders, and the status of evacuation shelters.

○Other: Information broadcasted over the emergency radio.